

MICHIGAN HUMANE SOCIETY

# 2013

REPORT TO THE  
COMMUNITY



MICHIGAN  
HUMANE  
SOCIETY





## MISSION STATEMENT

To end companion animal homelessness, to provide the highest quality service and compassion to the animals entrusted to our care, and to be a leader in promoting humane values.



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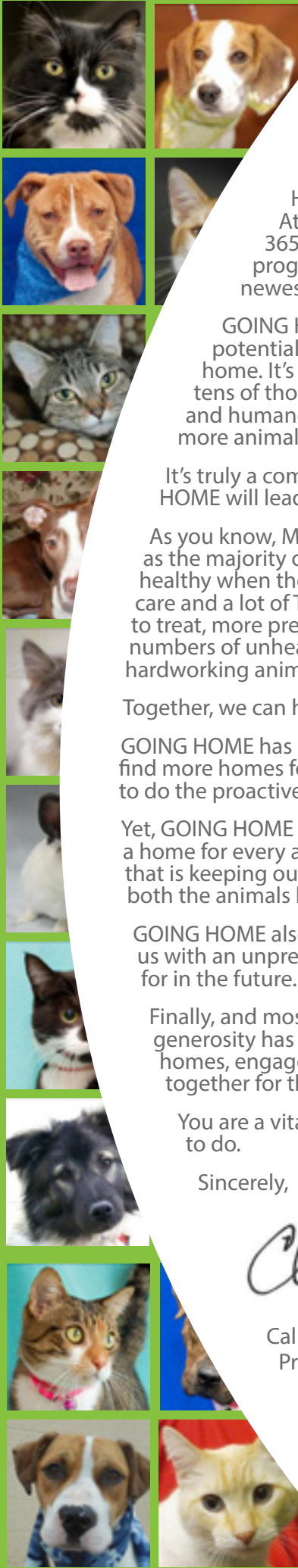
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SOMEBODY HERE NEEDS YOU.





**"Individually, we are one drop. Together, we are an ocean."  
-Ryunosuke Satoro, Japanese poet**

Dear Friends of MHS,

Home, that familiar and safe place filled with warmth and love. At the Michigan Humane Society, going home is the objective 365 days a year. As such, it's the focus of our most critical programs as well as new major initiatives – and it's the title of our newest lifesaving campaign.

GOING HOME is MHS' multifaceted drive to ensure that every potentially adoptable animal brought to us finds a permanent, loving home. It's our solution to a community out of balance, where every year tens of thousands of homeless animals enter shelters, rescue groups and humane organizations across the state and where there currently are more animals than adoptive homes.

It's truly a community issue that needs a community solution, and GOING HOME will lead that charge!

As you know, MHS finds a home for every healthy animal in our care as well as the majority of the treatable animals brought to us – those who are not healthy when they come to MHS but who can be made healthy with medical care and a lot of TLC. However, much work still lays ahead – more animals to treat, more preventive work to dramatically reduce the overwhelming numbers of unhealthy and unwanted animals within our communities, and more bridges to build between hardworking animal welfare organizations throughout Michigan.

Together, we can help overcome the issues that are much bigger than any one organization.

GOING HOME has been designed to expand key current programs that have so dramatically allowed us to find more homes for animals, to keep animals in good homes despite tremendous economic challenges, and to do the proactive work necessary to reduce the number of animals in need for generations to come.

Yet, GOING HOME does not stop there – it includes two new initiatives that will be paramount in ensuring a home for every adoptable animal. It includes a very significant change to our animal admissions program that is keeping our doors open to all animals while delivering more efficient and better customer service to both the animals being brought to us and the individuals who need to surrender them.

GOING HOME also includes the future construction of our new Detroit facility, a project which will provide us with an unprecedented opportunity to dramatically change how animals in the City of Detroit are cared for in the future.

Finally, and most importantly, none of this would have been possible without your support. Your generosity has provided the foundation for this life-changing campaign and will enable us to find more homes, engage additional volunteers, and to identify other organizations that are willing to work together for the benefit of the animals who need us.

You are a vital part of MHS' success, and I would like to thank each of you for all you have enabled MHS to do.

Sincerely,



Cal Morgan  
President and CEO







MHS Detroit Center for Animal Care

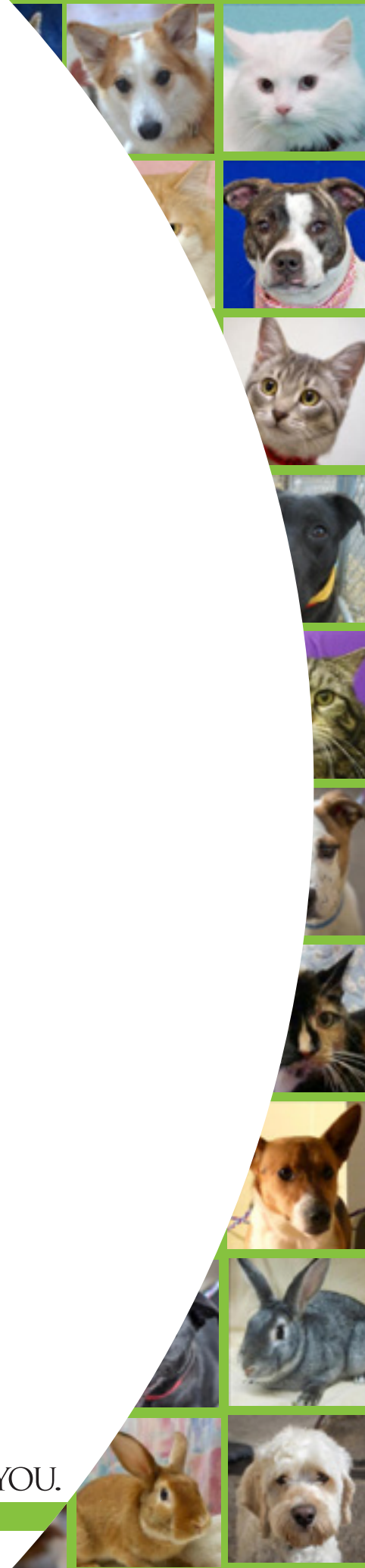


MHS Rochester Hills Center for Animal Care



MHS Berman Center for Animal Care

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# GOING HOME

Since 1877, the Michigan Humane Society has been a dynamic, evolving organization, ready to meet the demands of an ever-changing world. When we first moved into our Detroit location on what was then Richmond Avenue, horses were the primary means of transportation for much of the city's population, and MHS' efforts to prevent animal cruelty were focused on the mistreatment of work horses. As time passed and horses disappeared from the road in favor of automobiles, MHS' focus shifted to companion animals.

Today, we're still in the same building in Detroit, on what is now the I-75 service drive, but we've added two locations in Rochester Hills and Westland with full-service adoption centers and veterinary centers, as well as eight off-site locations with our adoption partners, PetSmart and Petco. MHS is the leading legislative force for animals across the state, with a reach that extends well outside our walls. And MHS' Cruelty Investigation Department is still out on the streets bringing animal abusers to justice.

Animals in our community face an enormous problem – one that's hidden in plain sight. Tens of thousands of animals arrive at area shelters and rescues each year, far exceeding the number of people choosing to adopt a pet. Countless others spend their lives on the streets, scrounging for food, water and a warm place to sleep. Strapped city governments across the state are slashing animal control budgets. **Meanwhile, MHS struggles to meet an ever-increasing demand for care services that reach tens of thousands of animals a year, without government funding.** The MHS Cruelty Investigation and Rescue Department responded to more than 10,000 calls in 2012, an increase of more than 50% over the past two years.

As the state's largest and oldest animal welfare organization, we have been at the forefront of efforts to protect and care for animals for 135 years. From pushing for mandatory spay/neuter of dogs and cats adopted from shelters to requiring all Michigan shelters to report their animal statistics, MHS has a long history of fighting for change. Now we are taking one of the most significant steps in our history to create a stronger, healthier pet community.

The **GOING HOME** campaign introduced in late 2012 is expanding our life-saving programs and partnerships to find more good homes and keep animals in their homes through challenging times. In addition, we've introduced the Enhanced Open Admissions program and are engaged in the development of a new and improved MHS Detroit Center for Animal Care.







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# GOING HOME: INCREASING ADOPTIONS



Over the past year, MHS adopted more than 8,000 animals into good homes. Our goal is for every healthy and treatable animal to be **GOING HOME**. With that in mind, MHS is reinvesting in what's proven to help the most animals in need by offering the best possible adoption value and expanding key programs which are already changing so many animal lives each day. These include our Pawsitive Start in-shelter training program, off-site adoption venues and more.





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In 2002, MHS President and CEO Cal Morgan set forth a bold goal for the organization: by 2010, MHS would find homes for every single one of its healthy dogs and cats. As the largest open-admissions animal welfare facility in the state and one of the largest in the country, this was absolutely unprecedented. Approximately 30,000 animals come to MHS every year, with none turned away. Being a private, nonprofit organization that receives no government funding, it was clear that in order to accomplish this goal, MHS would have to get smarter and leaner to make the best possible use of its limited resources.

That meant confronting the major issues standing in the way of this goal: boosting adoptions, reuniting more lost pets with their owners, and increasing the number of sterilized pets. As result of these efforts, in 2010, every single healthy pet at MHS found a loving home. **And every year since, we're proud to say that we've been able to maintain that accomplishment, thanks to your support!**

But we can't stop there – MHS has set an ambitious goal: that within the next several years, every healthy *and treatable* animal brought to MHS will be ensured placement with a loving family or qualified rescue group. Finding homes for thousands of animals, many of whom come with significant behavioral or medical issues, presents a daunting challenge for any animal welfare organization or shelter. Reaching our goal of guaranteed placement will take a comprehensive solution that not only ensures that the animals brought to MHS have the best possible chance to find loving homes, but also makes a significant impact on other animals in our community. Thanks to the support of our donors and the community, more animals at MHS are **GOING HOME!**

## ENHANCED OPEN ADOPTIONS

In January 2013, MHS transitioned to an Enhanced Open Admissions animal intake program to better serve the pets and people who rely on us. This offers significant benefits for pet owners, the community and the animals. We now accept owned animals by appointment, which allows the owner to be a part of the surrender process. MHS staff will meet with the owner to discuss the health and behavior of the animal and reasons for surrender, while working with them to see if there is another solution other than surrendering their pet. If surrender appears to be the best option, the animal will be evaluated with the owner still present. The owner will be informed if the animal is able to be placed for adoption and then will be able to make the best possible choice for their pet.

This is one of the most sweeping changes in MHS' history. **What has not changed, however, is our policy to accept all animals brought to the organization regardless of potential adoptability (health and temperament),**



Enhanced Open Admissions

## ASILOMAR ACCORDS

### HEALTHY

All dogs and cats who have shown no signs of behavioral, temperamental or health problems that could make them unsuitable as a pet.

100% adopted 2011

100% adopted 2012

### TREATABLE

*Rehabilitable:* All dogs and cats who are not healthy, but are likely to become so if provided medical, foster, behavioral or other care equivalent to the care provided to pets by caring pet owners in the community.

*Manageable:* All dogs and cats who are not healthy and are not likely to become so regardless of the care provided, but those who would maintain a satisfactory quality of life if provided with appropriate care.

57% adopted 2011

61% adopted 2012

### UNHEALTHY AND UNTREATABLE

All dogs and cats who are suffering from a disease, injury or condition that significantly affects their health and are not likely to become healthy or treatable even with care, as well as those animals who have a medical or temperamental problem that would present a danger to themselves or others. **MHS will not adopt out gravely ill or temperamentally unsound animals.**

Percentages are based on the calendar year 2012.

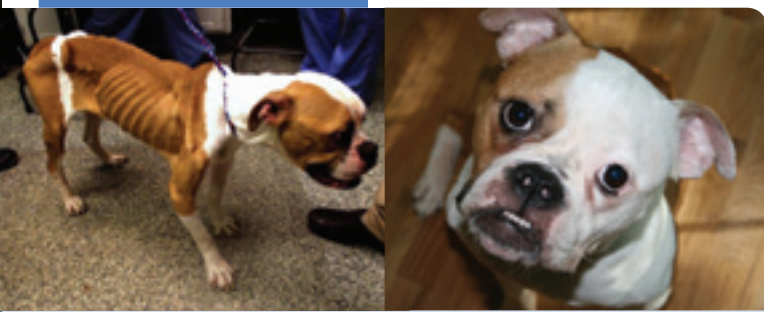




what city they are from, or other criteria. We will never turn away an animal in need.

Our Enhanced Open Admissions process offers every possible option to pet owners facing the possible relinquishment of an animal. But most importantly, it will lead to better outcomes for the animals coming to MHS. Immediate evaluation means animals will spend even less time in the shelter waiting for someone to adopt them. Less time in the shelter means fewer sick animals. An immediate evaluation also allows staff to better identify incoming sick animals before they are exposed to the shelter population, so that any illness can be contained.

## Meet Julie



*Every bone on her body was visible; it was amazing she was even walking. Julie was suffering from one of the worst cases of emaciation we have seen in some time.*

*Had it taken a day longer for her to come to MHS, she very likely wouldn't have survived. But with our help she would beat the odds again. However, even after three weeks of regular meals, Julie was still too skinny to be put up for adoption.*

*So, with a long and difficult recovery ahead of her, Julie was placed into foster care with one of our In-Home Heroes. Following a lot of daily care and all the love she needed to grow stronger, Julie found her forever home with the foster family that had taken her in when she needed it most.*

## OFF-SITE ADOPTION CENTERS

Maintaining our adoption success has been due, in part, to the enormous strides taken through MHS' off-site adoption partnerships with seven area PetSmart locations, housing and placing adoptable cats year-round and taking stress off our adoption centers during the peak kitten season. In 2011, MHS opened a brand new full-service adoption center at Petco Sterling Heights, the first off-site location of its kind and first full-service adoption center for MHS in Macomb County. And in January 2013, we opened our seventh PetSmart adoption location in Ann Arbor, expanding our reach further.

In its first full year, the Petco Sterling Heights adoption center adopted out almost 700 animals, including many who had been in our shelter system for an extended period of time before being transferred to this off-site location.

In addition to having animals at all eight of these locations during store hours seven days a week, MHS hosts periodic weekend adoption events at PetSmart which allows additional animals from the shelter or in foster care to be available to a different audience, and extends MHS' community outreach. In 2012, more than 1,300 animals were adopted at our off-site locations.

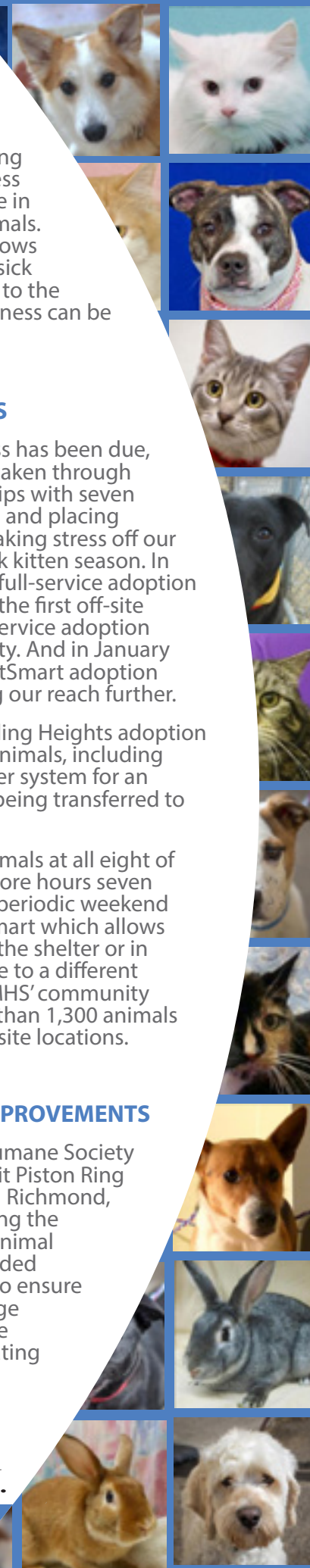
## PHYSICAL SHELTER IMPROVEMENTS

In 1931, the Michigan Humane Society purchased the old Detroit Piston Ring building, located at 7401 Richmond, and set to work converting the building into a useable animal shelter. The building needed immediate renovations to ensure adequate ventilation, cage space and flooring, as the building had been operating as a factory since the

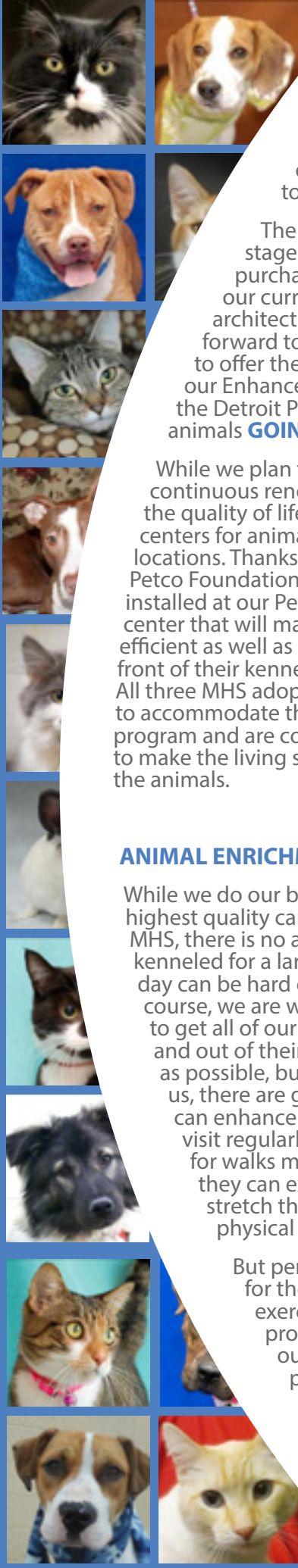
MHS adopters at a PetSmart off-site adoption event.

19th century. Today, we are still in that same building. But the deficiencies of the current location have become clear. We've long since outgrown this location, and there is no

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way to convert the building to take advantage of the latest advancements in sheltering technology, which helps to minimize disease transmission between animals while maximizing the opportunity to showcase animals to potential adopters.

The new shelter is still in the early stages of planning, but we have purchased land just down the street from our current Detroit location. We have an architect and a blueprint and are looking forward to all the new shelter will be able to offer the animals in our care. Along with our Enhanced Open Admissions program, the Detroit Project is an essential part of more animals **GOING HOME**.

While we plan the new Detroit facility, there are continuous renovations underway to improve the quality of life for the animals at our three centers for animal care as well as our off-site locations. Thanks to a generous grant from the Petco Foundation, new stainless steel kennels were installed at our Petco Sterling Heights adoption center that will make the cleaning process more efficient as well as allow the dogs to see out the front of their kennels without having to jump up. All three MHS adoption centers were renovated to accommodate the Enhanced Open Admissions program and are constantly maintained and kept up to make the living space humane and comfortable for the animals.

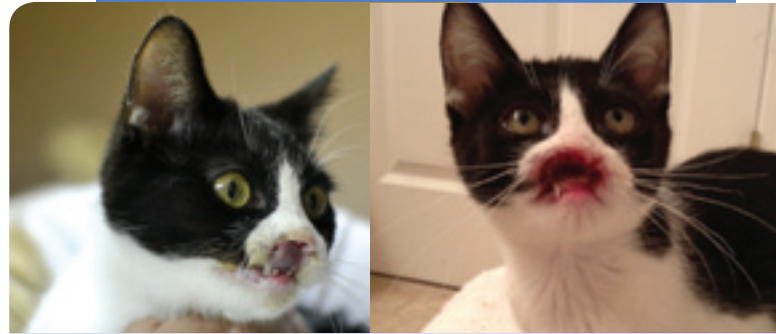
## ANIMAL ENRICHMENT

While we do our best to provide the highest quality care to the animals at MHS, there is no arguing that being kenneled for a large portion of the day can be hard on cats and dogs. Of course, we are working on other ways to get all of our animals adopted and out of their kennels as quickly as possible, but while they are with us, there are great ways that we can enhance their stay. Volunteers visit regularly to take the dogs for walks multiple times a day so they can explore the outdoors, stretch their legs and get some physical exercise.

But perhaps more important for the dogs is mental exercise, which is

provided by the Pawsitive Start team as well as the newly formed Pawsitive Play group and our animal enrichment team. Unlike most training programs, Pawsitive Start does not target physical fitness, but rather emotional and mental well-being. Therefore, the most promising results are not toned muscles or a slender physique but happier, healthier animals - and

## Meet Chairman Waffles



*It was a horrific sight. Burns covered the mouth, nose and face of a tiny meowing kitten. Not burns from a fire, but chemical burns. It had caused the flesh around his nose to rot and die, severely hampering his breathing. When he came to MHS, it was anyone's guess whether he'd survive. Veterinarians quickly went to work caring for this kitty, giving him a big new name, "Chairman Waffles".*

*This little kitty braved three surgeries, including one to delicately remove portions of his face that had withered and died. He never let his trials dampen his spirit though. Chairman Waffles remained a happy, friendly kitten who took to exploring with his new best friend, another cat in our care, named Mr. Burns.*

*We were overjoyed when a big heart opened up not just for Chairman Waffles, but for his forever sidekick Mr. Burns as well, and we were able to rehome these two together.*



*Adoptable dogs wrestle during a Pawsitive Play session.*





*MHS adopters at Meet Your Best Friend at the Zoo.*

the program is literally changing lives. Dogs and cats learn skills that not only stretch their minds and make them more likely to relax and nap when in their kennels, but help them when they are in their new homes as well! It also increases a pet's adoptability when they can show off adorable tricks like hitting an "Easy Button" or giving a high five.

In 2012, we started to address other needs of the animals in our care: socialization and enrichment while inside of their kennels. Pawsitive Play volunteers meet several times a week to organize supervised playgroups of dogs who are good matches in size and temperament. Playing with other dogs can be a great release of energy for even the most energetic of dogs and allows them to keep their social skills intact rather than being isolated from

other dogs during their time at MHS. Kennel enrichment involves a variety of items or stimuli like stuffed Kongs, ice blocks with food frozen in them or even spraying different scents in parts of a dog's kennel so they have something to entertain or engage them while they await adoption.

All of these enrichment activities combined make the time at MHS much more enjoyable for the animals, and improve their adoptability, helping them to ultimately spend less time at the adoption centers and more quickly find loving homes.

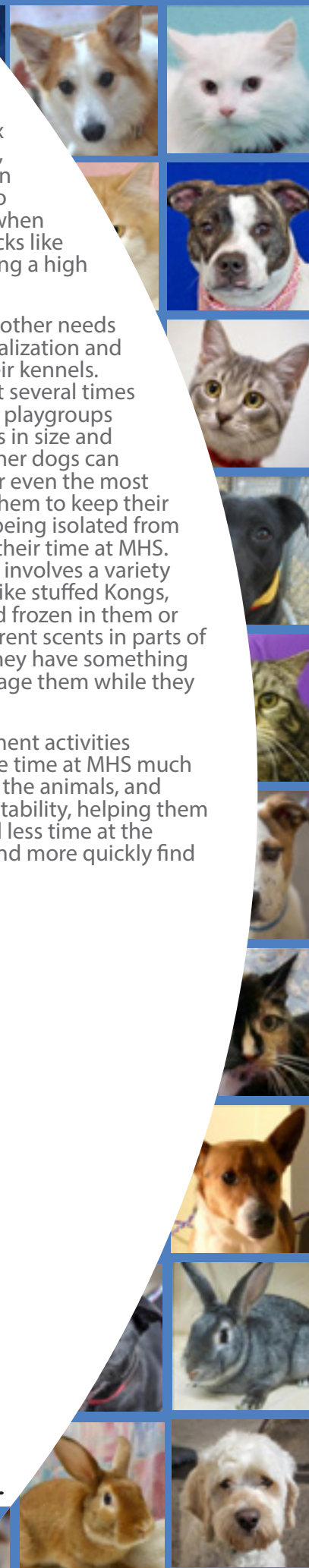


*Gladys the beagle was found on the side of the road in a trash bag... here she heads home with her new loving family.*



*A staff member at the MHS Rochester Hills Center for Animal Care cares for an adoptable cat.*

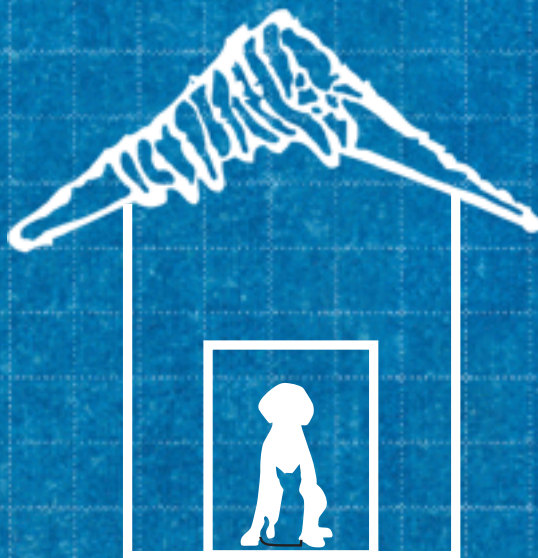
SOMEBODY HERE NEEDS YOU.







# STAYING HOME: KEEPING FAMILIES TOGETHER



Nobody works harder than MHS to help keep Michigan families and their pets together when times are hard. MHS offers a free pet food bank, low-cost vaccination and microchipping clinics, low-cost spay/neuter and a free Behavior Help Line. These programs make a real difference to thousands of families and their pets each year. That means more animals are **STAYING HOME.**



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While MHS works diligently to find new loving homes for the animals in our care, ideally, they never would have become homeless. When people are forced to give up their animals simply because of financial constraints in difficult times, it hurts all of us. Pets are often the forgotten victims when people are struggling to make ends meet. Workers who lose their jobs and their homes are frequently forced to move into housing that doesn't welcome pets. People who rely on food assistance often can't afford food for their pet. And when the stresses of losing a job or a home take their toll, dealing with pet behavior problems can seem like a monumental task.

Facing these challenges head-on, in 2008, MHS instituted its "Keeping Families Together" program, a comprehensive strategy to help alleviate the critical issues facing so many pet owners in our community.

### FREE PET FOOD BANK

MHS provides a pet food bank for low-income pet owners to help ensure that no pet has to go hungry. This program has proven to be more and more necessary. Last year, more than 2,100 families signed up for the free pet food program. We are so thankful to our many volunteers and members of the community who donate the food and treats that make this program possible. They are helping MHS keep thousands of families together.

### FREE STRAW

MHS strongly urges that pets be kept inside year-round, but especially during extreme temperatures.

Unfortunately, under Michigan law, pets are allowed to be kept outside at all times, regardless of the weather. However, they must be provided with basic living essentials — food, fresh water, and shelter from the elements.

And the best way to ensure that pets living outdoors stay warm is with a well-built shelter and straw for bedding. While linens freeze and draw the heat out of an animal,

straw provides insulation and allows the animal to burrow in and stay warm. The straw MHS provides for pets could make the difference between life and death on freezing cold nights.



*A mother cat nurses her kittens at the MHS Detroit Center for Animal Care.*



*Food donations go to our free pet food bank program.*



*A member of the MHS Rescue team fills a dog house with straw as part of the free straw program.*





*Vader the pit bull was the 500th dog to receive a free spay/neuter certificate from our program.*

## LOW-COST SPAY/NEUTER

The best way to prevent more homeless animals is to ensure pets are spayed or neutered. However, the cost of the surgery is prohibitive for many pet owners. In addition, we see a dramatic increase in the number of litters of kittens coming into our facilities every spring and summer. In order to reduce the number of homeless animals, MHS offers low-cost spay/neuter surgery for felines. Available at each of MHS' three veterinary centers, it's part of our commitment to ending animal homelessness. MHS sterilized more than 12,000 animals in 2012 and more than 270,000 animals over the past 20 years.

In 2012, MHS also began offering free spay/neuter certificates for pit bull type dogs. The response was completely overwhelming and

after distributing about 500 certificates the first year, we will be continuing and expanding the program in 2013.

## Horse rescue



*The MHS Cruelty Investigation team begins each day expecting the unexpected. Last fall, the unexpected included three separate horse seizures in just over a month. The horses were neglected, emaciated and in extremely poor health.*

*Thanks to our partnership with the International League for the Protection of Horses (ILPH) of Michigan, these horses were transported to a place where they could receive the daily care they needed. And, thanks to the continuous generosity of our supporters, we were able to cover the cost of their housing, nourishing food, warm bedding and lifesaving medical care.*

*While the horses slowly recovered from their abysmal conditions, the Cruelty Investigation team didn't stop their pursuit of the case. They worked tirelessly, and they continue to pursue the ongoing investigation against the individual(s) responsible for the condition of the horses.*

## PROTECT-A-PET CLINICS

Another issue facing many low-income pet owners is the cost of vaccinations. Unfortunately, many pet owners are unable to afford vaccinations for their pets. Consequently, many pets are left unprotected from diseases like distemper, parvovirus and rabies. That's why, for more than 20 years, MHS has held a series of spring and summer Protect-A-Pet vaccination clinics. Offering low-cost vaccinations and microchipping, more than 3,000 pets received care during the six clinics held in 2012! These pets received nearly 6,000 vaccines and nearly 500 microchips, which will help keep them healthy and safe.



*A line forms at an MHS vaccination clinic.*

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# BUILDING HOMES: CREATING COMMUNITY PARTNERSHIPS



Many issues contribute to animal homelessness. Sadly, there are no simple solutions. MHS is partnering with animal welfare organizations across Michigan to lend a helping hand while accepting help from partners who can provide individualized care to animals with specialized needs. MHS works strategically with our corporate partners to make a difference in our communities and we're strong advocates in Lansing fighting for animal-friendly legislation. Our goal? **BUILDING HOMES** and creating community partnerships from the ground up.





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**meijer**



REAL PETS.

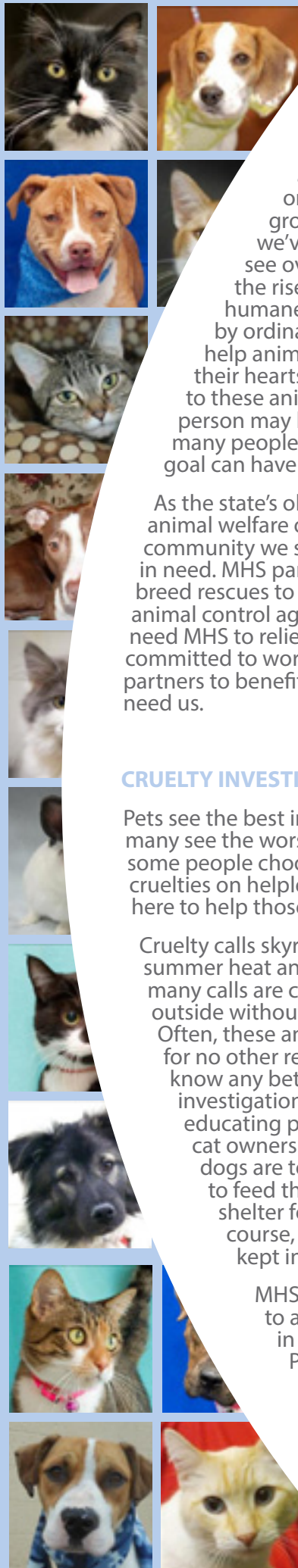
REAL PEOPLE.

REAL CHANGE.

*Committed to helping pets in this community and beyond.*

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The issues that animals face are enormous and heartbreaking. These problems are bigger than any one person, or any one group. One of the trends we've been privileged to see over the past decades is the rise of small rescues and humane organizations, run by ordinary people, working to help animals in need. They open their hearts and their wallets to these animals, and while one person may have a small impact, many people acting for the same goal can have a tremendous impact.

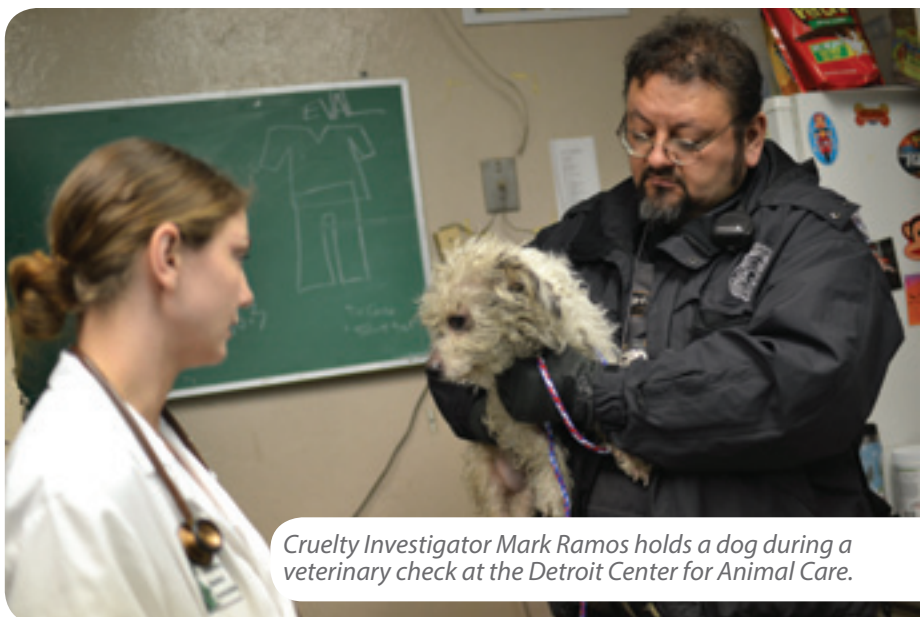
As the state's oldest and largest animal welfare organization, part of our responsibility to our mission and to the community we serve is to find ways to benefit the greatest number of animals in need. MHS partners with many groups every day on a variety of issues — from breed rescues to give difficult adoption candidates another chance at adoption, to animal control agencies that are full to bursting and need MHS to relieve some of that burden. MHS is committed to working with any and all responsible partners to benefit the animals who so desperately need us.

## CRUELTY INVESTIGATION AND RESCUE

Pets see the best in us, but unfortunately, far too many see the worst. Though we will never know why some people choose to inflict such unimaginable cruelties on helpless, defenseless animals, we will be here to help those animals who are in such need.

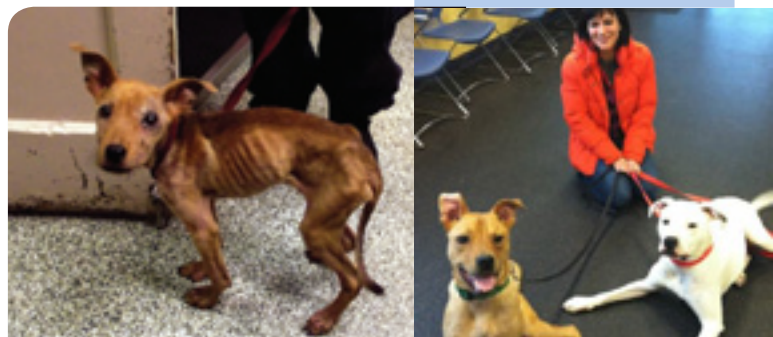
Cruelty calls skyrocket during the punishing summer heat and freezing winter months, as many calls are concerning animals who are kept outside without shelter, and little food or water. Often, these animals are left in these conditions for no other reason than the owner does not know any better. A major part of our cruelty investigation team's role in the community is educating pet owners about proper dog and cat ownership. They tell people when their dogs are too skinny, suggest the best foods to feed them, educate them about proper shelter for dogs that live outside and, of course, recommend that dogs are always kept indoors.

MHS cruelty investigators responded to almost 6,400 cruelty calls last year in Detroit, Hamtramck and Highland Park. The MHS Cruelty Investigation Department hits the streets to give a voice to those who have none.



Cruelty Investigator Mark Ramos holds a dog during a veterinary check at the Detroit Center for Animal Care.

## Meet Leo



*After plummeting 12-feet to the bottom of a jet-black dark sewer, all this 9-month old puppy could do was cry for help. He was alone for days in a confined space, without food or clean water. When a neighbor heard faint yelps from an alley way, she discovered the puppy struggling frantically to get out.*

*Within minutes of her call, our rescue team arrived at the scene. We lifted the emaciated pup out of the sewer, and his poor condition quickly became clear. His fur was filthy and his skin was covered in mange. Each rib was visible and he was too weak to stand up properly.*

*It took several months of care for Leo to gain weight and recover from mange. He also developed some behavioral issues due to his abandonment and spent two months living with a local trainer. Finally, after healing physically and emotionally, Leo was ready for a loving home of his own and even got a canine brother out of the deal!*



But that's just one part of this lifesaving team. Every day, MHS Emergency Rescue hits the streets to pick up stray or wild animals who have been injured, or become ill or trapped. The team rescued more than 4,300 animals in 2012.



*A local feral cat rescue transferred a large group of adoptable cats to our Rochester Hills Center for Animal Care.*

### TRANSFER PARTNERS

As a truly open-admission organization, MHS accepts any animal, regardless of its species or condition. This presents a number of challenges, as we see a number of animals who have moderate to severe medical or behavioral conditions. **By working collaboratively with groups that may have expertise in certain areas, space for long-term fosters, or even a willing adopter, we can make sure that we're going the extra mile for each animal.**



*Representatives from a ferret rescue at the MHS Berman Center for Animal Care.*

MHS Transfer Partners are organizations that are able and willing to accept animals from MHS. Many of these groups specialize in a particular breed, species, or animals who possess certain medical or behavioral conditions. Often, they are able to give specialized, long-term care that is more difficult for an open-admission organization like MHS to provide, due to the high volume of incoming animals. In 2012, MHS transferred more than 650 animals, compared to almost 400 in 2011.

MHS is also there for many other animal shelters and rescue organizations that need someone to take in their animals. Many times these organizations simply don't have the space for animals that are adoptable but just need more time or more exposure. One group that works with feral cats took in a large number of domesticated cats from a hoarding situation and sent them to MHS, where they were quickly adopted. By working with other groups in all aspects of animal care, we can ensure that the animals are in the best place for them and will receive the best care and fastest possible path to new loving homes. In 2012, MHS took in nearly 800 animals from other organizations.

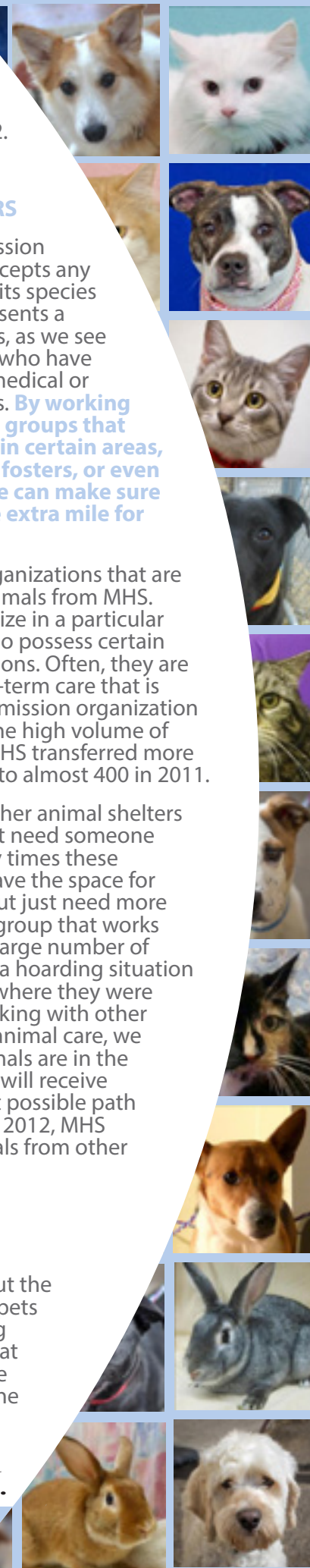


*This Air Force veteran adopted her new dog through the Pets for Patriots program.*

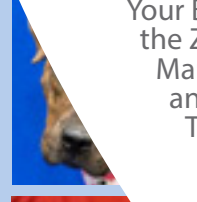
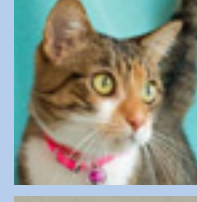
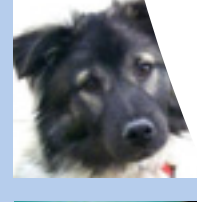
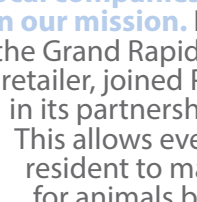
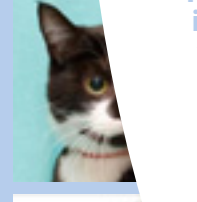
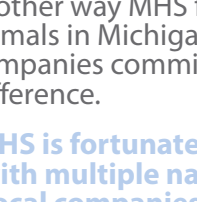
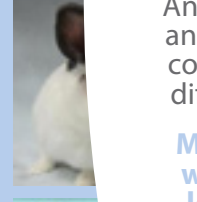
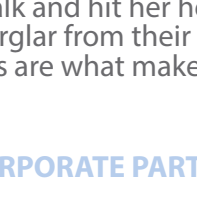
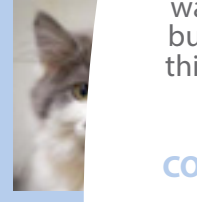
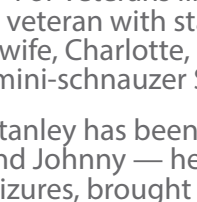
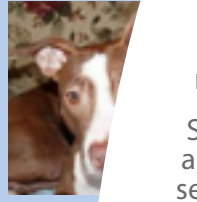
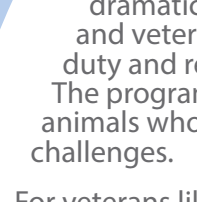
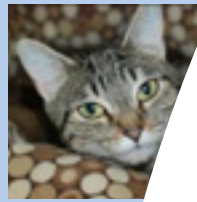
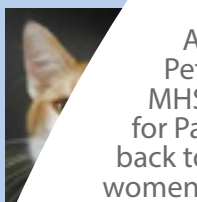
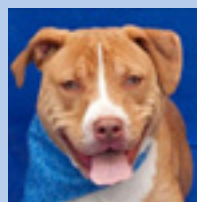
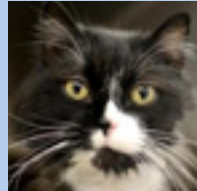
### PETS FOR PATRIOTS

While we often talk about the benefit we can bring to pets by adopting and helping save a life, something that we sometimes don't give enough attention to is the benefit that pets bring

SOMEBODY HERE NEEDS YOU.







MICHIGAN  
HUMANE  
SOCIETY



A family with their new dog in front of the PetSmart Charities "Lives Saved" counter at Meet Your Best Friend at the Zoo.

*A family with their new dog in front of the PetSmart Charities "Lives Saved" counter at Meet Your Best Friend at the Zoo.*







# Programs and Services

## Adoptions and Locations

The Michigan Humane Society adopts thousands of animals into loving homes each year. MHS adoption counselors help match adopters with animals best suited to their homes and lifestyles. We provide information on responsible animal ownership including proper health, grooming and training. MHS' comprehensive adoption package includes sterilization, age-appropriate vaccinations, a medical and behavioral evaluation and much more.

In addition to MHS' three adoption centers in Detroit, Rochester Hills and Westland, we also have several off-site locations around metro Detroit. In partnership with PetSmart, adoptable cats and kittens are housed at their stores in Rochester Hills, Roseville, Taylor, Dearborn, Chesterfield, Ann Arbor and West Bloomfield. Additionally, through a partnership with Petco we have a full-service adoption center with cats, dogs and rabbits in Sterling Heights.

To view many of our adoptable animals and to learn more about our exclusive Alumni Club, visit us at [www.michiganhumane.org/adopt](http://www.michiganhumane.org/adopt).



## Animal Sheltering



MHS reached 100% adoption of healthy dogs and cats in 2010 and immediately set forth on a new goal: guaranteed placement of all healthy *and treatable* animals within the next several years while — very importantly — remaining truly open-admission to all animals regardless of their condition, age or temperament.

## Foster Program



One of the keys to finding homes for animals who need a little extra time and TLC prior to adoption is our In-Home Heroes fostering program. Animals may be placed in foster homes for reasons including illness, injury or because they are too young for adoption. Trained volunteer caretakers are matched with suitable animals according to their interests and availability. MHS provides all medical care, food and supplies.

## Pet Behavior Assistance



The Michigan Humane Society understands that sometimes there are challenges with a pet's behavior. We are here to help. You can visit [www.michiganhumane.org/behavior](http://www.michiganhumane.org/behavior) for tips including pet parenting advice, health advice, training tips and much more. You can also contact the pet Behavior Help Line for personalized assistance at **(248) 650-0127**.







## Emergency Rescue

The Michigan Humane Society Rescue Department assists approximately 4,300 sick or injured strays and wild animals each year in Detroit, Hamtramck and Highland Park and operates 365 days a year. They come to the aid of animals who have been hit by cars, injured or are in immediate danger. To report an injured stray or wild animal in the above cities, call the MHS Rescue Department at **(313) 872-3401**. In other cities, please call your local animal control or police department.



## Cruelty Investigation

In 2012, Michigan Humane Society cruelty investigators responded to more than 6,300 cruelty complaints in Detroit, Hamtramck and Highland Park. The team also works cooperatively with local law enforcement officials and prosecutors. To report animal cruelty or neglect in the above cities, call the MHS Cruelty Hotline at **(313) 872-3401**. In other cities, please call your local animal control or police department.



## Wildlife

Each year, the Michigan Humane Society receives hundreds of calls concerning wildlife issues. The numbers of injured and displaced wildlife continue to increase with encroaching human development. MHS encourages home owners to live in harmony with their wild neighbors and can provide educational materials on preventing human/animal conflicts. For more information, call the Wildlife Department, based at the MHS Rochester Hills Center for Animal Care, at **(248) 852-7420, ext. 224** or visit **[www.michiganhumane.org/wildlife](http://www.michiganhumane.org/wildlife)**.

## Legislation

The Michigan Humane Society actively promotes statewide legislation to help reduce pet overpopulation, help prevent animal suffering and exploitation and to impose stricter penalties on those found guilty of animal cruelty. For information, visit **[www.michiganhumane.org/legislation](http://www.michiganhumane.org/legislation)**.



## Veterinary Centers

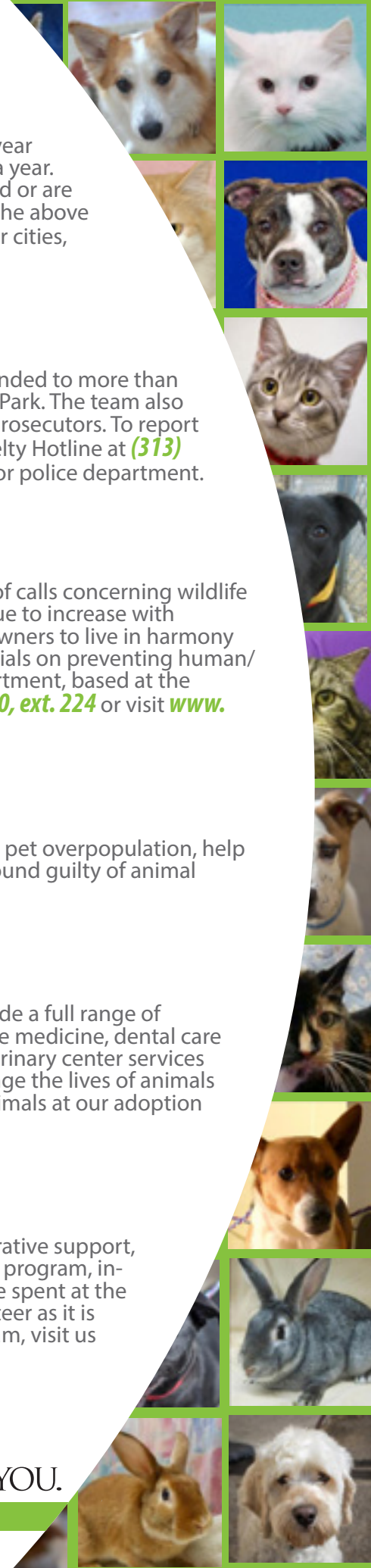
The Michigan Humane Society's three veterinary centers provide a full range of comprehensive services for pets including routine preventative medicine, dental care and complex orthopedic surgery. Clients who utilize MHS veterinary center services help us generate much-needed funding that allows us to change the lives of animals in need. Additionally, our veterinarians provide care for the animals at our adoption centers.



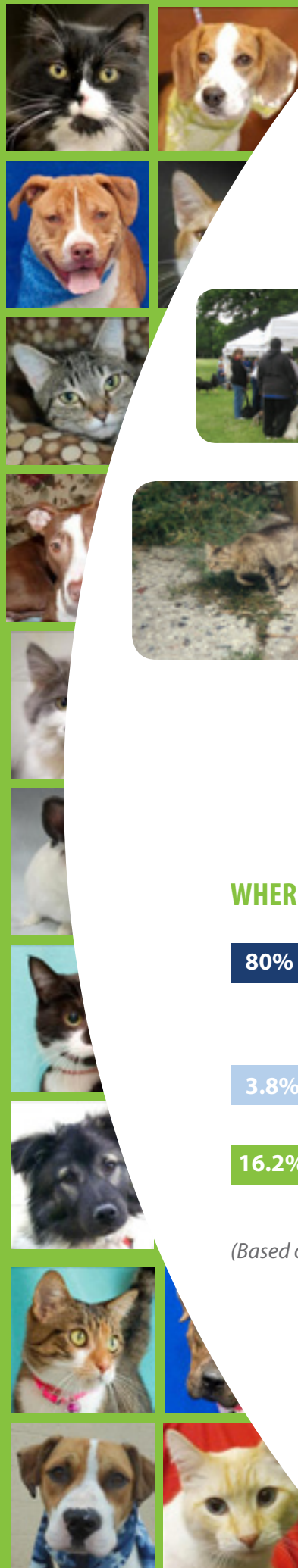
## Volunteer Program

MHS volunteers work in a variety of areas including administrative support, animal care, special events, foster care, our online pet photos program, in-shelter dog and cat training, adoption events and more. Time spent at the Michigan Humane Society can be as rewarding for the volunteer as it is for the animals. For information on the MHS Volunteer Program, visit us online at: **[www.michiganhumane.org/volunteer](http://www.michiganhumane.org/volunteer)**.

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## Humane Education

Humane Education has been a cornerstone of the MHS mission since our founding. Our educational programs teach a humane ethic that incorporates responsible pet ownership, safety around animals and respect for all animals. Teachers or parents interested in integrating humane education into their children's education can obtain materials from MHS or call **(248) 283-1000, ext. 136** to arrange for a presentation.



## Prevention

Preventative health care is the key to helping pets live long and healthy lives. The Michigan Humane Society offers discounted sterilization services for cats and low-cost vaccination and microchip clinics for dogs and cats in homes facing economic challenges.



## Trap-Neuter-Return

Trap-Neuter-Return is well-established as the most effective and humane option to help feral cats and save lives. Feral cats are those whose natural habitat is outdoors, away from people, so they are generally not able to be socialized and placed into adoptive homes. Feral cat caretakers are provided with training and equipment to humanely trap feral cats and bring them to MHS for sterilization and care. The cats will then be released back to their habitat under the supervision of their caretakers.

## WHERE YOUR MONEY GOES

**80%**

### Programs and Services Expenses

Shelter, Rescue, Cruelty Investigations, Charitable Animal Hospitals, Education Programs

**3.8%**

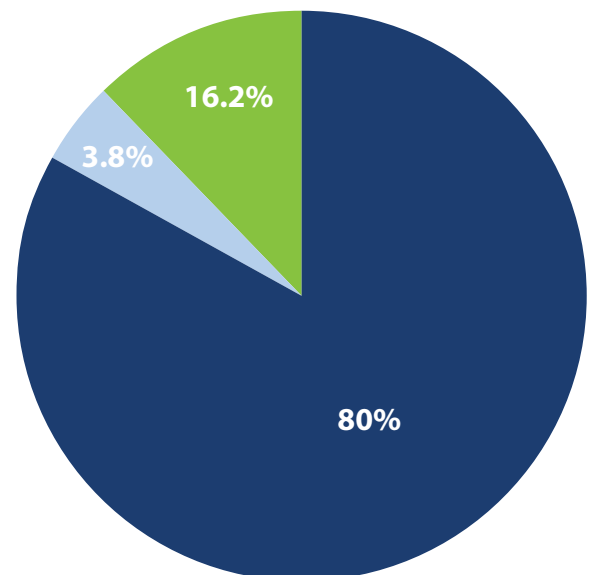
### Administrative Expenses

Management and General

**16.2%**

### Fundraising Expenses

Campaigns, Publicity, Mailings, Grants

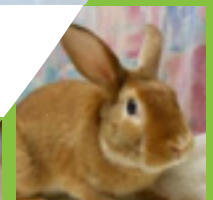


*(Based on Form 990 for fiscal year ending 2012)*





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# Financials

## BALANCE SHEET

SEPTEMBER 30, 2012

### Assets

Cash and investments	\$13,072,349
Land, buildings and equipment — net	7,992,679
Estate, bequest and other receivables	2,195,276
Other	490,670
Total assets	<u>\$23,750,974</u>

### Liabilities and Net Assets

Accounts payable and accrued expenses	\$1,496,760
Net assets	<u>22,254,214</u>
Total liabilities and net assets	<u><u>\$23,750,974</u></u>







## STATEMENT OF REVENUES AND EXPENSES

SEPTEMBER 30, 2012

### Revenues

Contributions, special events and bequests — net	\$8,964,517
Adoption center and charitable veterinary hospital — net	5,953,641
Investment gain	1,551,409
Other	22,187
Total revenue	<u>\$16,491,754</u>

### Expenses

Program services	13,442,181
Management and general	630,486
Fundraising	2,729,955
Total expenses	<u>\$16,802,622</u>

Decrease in net assets	<u><u>\$(310,868)</u></u>
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*Audited financial statements are available upon request and online.*

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# Contact Information

## ADMINISTRATION

30300 Telegraph Road, Suite 220  
Bingham Farms, MI 48025  
(248) 283-1000

## EMERGENCY RESCUE

(313) 872-3401

## CRUELTY HOTLINE

(313) 872-3401

## MHS BERMAN CENTER FOR ANIMAL CARE

900 N. Newburgh Road  
Westland, MI 48185  
Adoption Center: (734) 721-7300  
Veterinary Center: (734) 721-4195

## MHS DETROIT CENTER FOR ANIMAL CARE

7401 Chrysler Drive  
Detroit, MI 48211  
Adoption Center: (313) 872-3400  
Veterinary Center: (313) 872-0004

## MHS ROCHESTER HILLS CENTER FOR ANIMAL CARE

3600 W. Auburn Road  
Rochester Hills, MI 48309  
Adoption Center: (248) 852-7420  
Veterinary Center: (248) 852-7424

[www.michiganhumane.org](http://www.michiganhumane.org)





# Off-site Adoption Centers



## CHESTERFIELD PETSMART

51347 Gratiot Avenue  
Chesterfield, MI 48051

## DEARBORN PETSMART

5650 Mercury Drive  
Dearborn, MI 48126

## ROCHESTER HILLS PETSMART

2724 South Adams Road  
Rochester Hills, MI 48309

## ROSEVILLE PETSMART

20530 East 13 Mile Road  
Roseville, MI 48066

## TAYLOR PETSMART

23271 Eureka Road  
Taylor, MI 48180

## WEST BLOOMFIELD PETSMART

7260 Orchard Lake Road  
West Bloomfield, MI 48322

## ANN ARBOR PETSMART

2865 Oak Valley Drive  
Ann Arbor, MI 48103

## STERLING HEIGHTS PETCO

13701 Lakeside Circle  
Sterling Heights, MI 48313

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1-866-MHUMANE  
[WWW.MICHIGANHUMANE.ORG](http://WWW.MICHIGANHUMANE.ORG)